Course Syllabus
SCMS 2610 – Introduction to Supply Chain Management
Fall 2020
3.0 Credit Hours
(Last updated: 8/8/2020)

Instructor: Rahul Pandey, Ph.D.
E-mail: rpandey1@memphis.edu
Office: BA 313
Lecture hours: MW 11:30 AM – 12:25 PM
Lecture delivery: The lectures will be delivered remotely and will include both synchronous and asynchronous components.
Office hours: By appointment through Zoom. To set up an appointment, please email at rpandey1@memphis.edu

Course Overview
SCMS 2610 is designed to provide students with a broad understanding of the Supply Chain Management (SCM) practices and the functions (Purchasing, Inventory Management, Operations Management, Transportation, and Logistics) which comprise SCM. Students will apply selected concepts, tools, and methods to address supply chain challenges with a systems perspective.

Course Format
This course is offered entirely online through eLearn, the learning management system at the University of Memphis. The course will comprise of a combination of both synchronous lecture meetings and asynchronous learning component.

Pre-Requisites/Co-Requisites
There are no pre-requisites for this class.

Required Texts and Related Materials
SCMS 2610 Introduction to Supply Chain Management (2020) Custom eBook for The U of M
Publisher: Pearson (ISBN: 9-780-13698-211-1) The eBook can be purchased directly from Pearson for $84.36 at https://console.pearsoned.com/enrollment/k0qrw.

Location of Course Materials:
All course materials can be found on the eCourseware website (opens in new window).

Course Objectives
By the third exam, you will gain an understanding of what Supply Chain Management is, why it is important within the business world, and how it fits in with other business and management areas.
Fogelman College Learning Outcomes for Your Degree
This course is designed to help you to meet the overall learning goals for the BBA degree offered by the Fogelman College:
• Graduates will be effective communicators.
• Graduates will demonstrate critical thinking skills.
• Graduates will be knowledgeable about ethical factors in the business environment.
• Graduates will be knowledgeable about the global business environment.
• Graduates will be proficient users of business presentation and analysis technology.

Summary of Assessment Activities
Points awarded for assessment activities are as follows:

<table>
<thead>
<tr>
<th>Assessment Activity</th>
<th>Point Value</th>
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</thead>
<tbody>
<tr>
<td>10 Quizzes @ 2.5 points:</td>
<td>25 Points</td>
</tr>
<tr>
<td>3 Homework @ 5 Points:</td>
<td>15 Points</td>
</tr>
<tr>
<td>3 Exams @ 20 Points:</td>
<td>60 Points</td>
</tr>
<tr>
<td>Total:</td>
<td>100 Points</td>
</tr>
</tbody>
</table>

Final Course Grades
The following scale is used to determine the final grade for the course:

<table>
<thead>
<tr>
<th>Percentage of total points earned</th>
<th>Grade</th>
</tr>
</thead>
<tbody>
<tr>
<td>95-100% =</td>
<td>A</td>
</tr>
<tr>
<td>90-94.99% =</td>
<td>A-</td>
</tr>
<tr>
<td>87-89.99% =</td>
<td>B+</td>
</tr>
<tr>
<td>84-86.99% =</td>
<td>B</td>
</tr>
<tr>
<td>80-83.99% =</td>
<td>B-</td>
</tr>
<tr>
<td>77-79.99% =</td>
<td>C+</td>
</tr>
<tr>
<td>74-76.99% =</td>
<td>C</td>
</tr>
<tr>
<td>70-73.99% =</td>
<td>C-</td>
</tr>
<tr>
<td>60-69.99% =</td>
<td>D</td>
</tr>
<tr>
<td>&lt;60% =</td>
<td>F</td>
</tr>
</tbody>
</table>

List of Formal Assessed Activities
Assignments are due each Monday by 11:59 PM Central Time. See the “Detailed Course Schedule” for specific quizzes and homework problems.

Quizzes: Quizzes include multiple-choice questions designed to gauge how well you understand the assigned materials. You are given only one attempt to complete each quiz and must be completed within 30 minutes.

Homework Problems: Homework problems allow you to apply methods and tools. You are given five attempts to master the assigned homework problems. The highest grade of the five attempts will be considered. Each attempt is timed at 30 minutes.

Exams: Three exams have been scheduled for this course.
• Have been scheduled for the date and time noted in the detailed schedule.
- Conducted online using eCourseware.
- Cover conceptual and technical content from assigned readings, quizzes, and homework.
- Are “closed” in nature – no access to the textbook, notes, etc.

Schedule of Activities
For a complete semester schedule of activities, please refer to the “Detailed Course Schedule” that can be found at the end of this document and on eCourseware under “Getting Started”.

Final Exam Schedule
The final exam period for this class is Monday, November 23, 10:30 am – 12:30 pm according to the Registrar’s academic calendar website (opens in new window). Exam 3 will take place during the final exam period.

Course Policies

Fogelman College of Business and Economics COVID-19 Information
https://www.memphis.edu/fcbe/faculty/covid_19_notice.php

Student Accommodations
Students with accessibility issues or learning accommodation issues due to a disability should contact Disability Resources for Students (DRS) to submit an official request for course accommodations. Contact DRS at 901.678.2880 or at drs@memphis.edu. (https://www.memphis.edu/drs/index.php)

Student Health
Students who have a positive COVID-19 test should contact the Dean of Students at deanofstudents@memphis.edu.

Student Resources
Students who need additional resources can visit the Dean of Students Office website at https://www.memphis.edu/deanofstudents/crisis/index.php.

Email
All students are required to maintain and access their University of Memphis (@memphis.edu) email account. You will receive all official course correspondence at this email account. Any inability to receive incoming mail in a timely fashion (e.g., not regularly checking your email, having a “full mailbox” condition, etc.) is the student’s responsibility.

Attendance
Attendance is expected for the synchronous lecture meetings.

Adding/Dropping
If you have questions about adding or dropping classes, please refer to this page on the Registrar’s website (opens in new window).

Academic Integrity
The University of Memphis has clear codes regarding cheating and classroom misconduct. If interested, you may refer to the Student Handbook section on academic misconduct for a discussion of these codes. Note that using a “Solutions Manual” is considered cheating. Should your professor have evidence that using a “Solutions Manual” has occurred, he/she may take steps as described on the campus’ Office of
Student Conduct website (opens in new window). If you have any questions about academic integrity or plagiarism, you are strongly encouraged to review the Fogelman College's Website on Academic Integrity (opens in new window).

Participation
To be successful in this course as a student, you must stay active and involved throughout the entire semester. Students are expected to participate in all aspects of the course. You should participate in the synchronous lecture meetings, communicate with the instructor if you have any questions, and check the “News” section on eCourseware frequently for announcements.

Classroom or Online Behavior
All participants in the course should be considerate of the other course participants and treat them (as well as their opinions) with respect. The class will operate under the assumption that any and all feedback offered is positive in nature and that the intentions of the person(s) providing feedback are strictly honorable. Insensitivity in this area will not be tolerated. If you have any questions about online communication, you should review the Fogelman College's Netiquette website (opens in new window).

Late Assignments
Assignments may be submitted anytime up to and including the date due. Please review the “Detailed Course Schedule” of this syllabus for a list of assignments. Late assignments may be accepted under certain circumstances but will receive a grade penalty.

Extra Credit
Students can earn up to 5 “extra credit” points by attending the Supply Chain Management Student Association (SCMSA) or SCM-related professional group events. One point for each event attended.

Reporting Illness or Absence
Due dates and deadlines have been established for each graded assignment. In this course, deadlines are taken very seriously. Please do not wait until the last minute to submit assignments or to take exams. If an emergency should arise, it is the student’s responsibility to contact the instructor prior to the deadline to discuss the matter. A deadline extension will be considered only if all of the following conditions are met: (1) Extreme emergency and (2) Instructor contacted prior to the due date.

Inclement Weather
In the event that inclement weather requires the cancellation of classes at The University of Memphis, local radio and television media will be immediately notified. Additionally, The University of Memphis has established an Inclement Weather Hotline at 678-0888 as well as TigerText (opens in new window), an emergency alert text messaging service to students, faculty and staff. This optional service is used in the event of an on-campus emergency, an unscheduled university closing, or a delay or cancellation of classes due to, for instance, inclement weather. Additional information is presented on TigerText (opens in new window).

Syllabus Changes
The instructor reserves the right to make changes as necessary to this syllabus. If changes are necessitated during the term of the course, the instructor will immediately notify students of such changes both by individual email communication and posting both notification and nature of change(s) on the course bulletin board.
**Student Services**

Please access the [FCBE Student Services (opens in new window)](opens in new window) page for information about:

- Students with Disabilities
- Tutoring and Other Academic Assistance
- Advising Services for Fogelman Students
- Technical Assistance
<table>
<thead>
<tr>
<th>Class Session &amp; Date</th>
<th>Topic (Reading)</th>
<th>ASSIGNMENTS DUE Mondays Midnight</th>
</tr>
</thead>
</table>
| Week 1               | 8/17, 8/19 Mon, Wed | • Course Introduction  
                          • Understanding the Supply Chain (Chapter 1) | |
| Week 2               | 8/24, 8/26 Mon, Wed | • Supply Chain Management (Chapter 2)  
                          • Quiz 1: Understanding the Supply Chain (Chapter 1) | |
| Week 3               | 8/31, 9/02 Mon, Wed | • Achieving Strategic Fit in a Supply Chain (Chapter 3)  
                          • Inventory Management (Chapter 4)  
                          • Quiz 2: Supply Chain Management (Chapter 2) | |
| Week 4               | 9/09 Wed | • Inventory Management (Chapter 4 continued)  
                          • Quiz 3: Achieving Strategic Fit in a Supply Chain (Chapter 3) | |
| Week 5               | 9/14, 9/16 Mon, Wed | • Strategic Sourcing (Chapter 5)  
                          • Supplier Management (Chapter 6)  
                          • HW 1: Inventory Management (Chapter 4) | |
| Exam 1               | 9/21 Mon 11:30 am -12:25 pm eCourseware | Exam 1 (Chapter 1-5): Understanding the Supply Chain; Supply Chain Management; Achieving Strategic Fit in a Supply Chain; Inventory Management; Strategic Sourcing | |
| Week 6               | 9/23 Wed | • Supplier Management (Chapter 6 continued)  
                          • Quiz 4: Strategic Sourcing (Chapter 5) | |
| Week 7               | 9/28, 9/30 Mon, Wed | • Operations and Productivity (Chapter 7)  
                          • Quiz 5: Supplier Management (Chapter 6) | |
| Week 8               | 10/05, 10/07 Mon, Wed | • Lean Operations (Chapter 8)  
                          • HW 2: Operations and Productivity (Chapter 7) | |
| Week 9               | 10/12, 10/14 Mon, Wed | • Logistics (Chapter 9)  
                          • Transportation (Chapter 10)  
                          • Quiz 6: Lean Operations (Chapter 8) | |
| Week 10              | 10/19 Mon | • Transportation (Chapter 10 continued)  
                          • HW 3: Logistics (Chapter 9) | |
<p>| Exam 2               | 10/21 Wed 11:30 am-12:25 pm eCourseware | Exam 2 (Chapter 6-9): Supplier Management; Operations and Productivity; Lean Operations; Logistics | |</p>
<table>
<thead>
<tr>
<th>Class Session &amp; Date</th>
<th>Topic (Reading)</th>
<th>ASSIGNMENTS DUE Mondays Midnight</th>
</tr>
</thead>
<tbody>
<tr>
<td>Week 11</td>
<td>Designing Distribution Networks and Applications to Omni-Channel Retailing (Chapter 11)</td>
<td>Quiz 7: Transportation (Chapter 10)</td>
</tr>
<tr>
<td>Week 12</td>
<td>Supply Chain Quality Management (Chapter 12)</td>
<td>Quiz 8: Designing Distribution Networks and Applications to Omni-Channel Retailing (Chapter 11)</td>
</tr>
</tbody>
</table>
| Week 13              | Supply Chain Information Systems (Chapter 13)  
|                      | Sustainability in the Supply Chain (Chapter 14) | Quiz 9: Supply Chain Quality Management (Chapter 12) |
| Week 14              | Sustainability in the Supply Chain (Chapter 14 continued) | Quiz 10: Supply Chain Information Systems (Chapter 13) |
| Exam 3               | Exam 3 (Chapter 10-14): Transportation; Designing Distribution Networks and Applications to Omni-Channel Retailing; Supply Chain Quality Management; Supply Chain Information Systems; Sustainability in the Supply Chain |